

Resume

Personal details:

Name: Rickli
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Address: Landmeerse Loop 26
Place: NL-5032 BX Tilburg
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Cell phone number: +31-(0)6 53 83 77 46
Date of birth: 27th of august 1961
Place of birth: CH-Uznach
Marital status: M
Nationality: Swiss and Dutch
Drivers License: B
Sofinumber: 2078 52 327



Education:

From - till Diploma	Academy of board administration Yes	2006
From - till Diploma	Mini MBA at Nijenrode-University Yes	2005
From – till Diploma	Hotel-Management School - Switzerland Yes	1990 – 1992

Software knowledge:

Word	Excellent
Excel	Excellent
PowerPoint	Excellent
Any business specific system:	
Fidelio	Excellent
IDPMS	Excellent
SAP/SRM	Good
Groupwise	Excellent

Language knowledge:

	In word	In writing
Dutch	Excellent	Excellent
English	Good	Good
German	Excellent	Excellent
French	Good	Good
Portuguese	Basic	Basic

Additional courses, training or specific knowledge:

- **guest satisfaction**
- **coaching**
- **education**
- **social affaires**

Personal qualifications:

- **Chairman of the GET-hotels (GreatEuropean Themeparks 2000-2008)**
- **Member of the national board of KHN department Hotels (2003-2010)**

Work experience:

- 6/2008 – present Consulting in the Hotel Industry – Rickli-Professionele Hotellerie
6/2008 – present NHTV (Breda University of Applied Sciences) – Lecture
8/2000 – 5/2008 Company: Efteling Hotel Kaatsheuvel, 4-stars, 122 rooms – occupation 75%, 5 seminar rooms
Function: General Manager
Contents of the job:
 - Managing management team
 - Preparing budget plans
 - Preparing management reports
 - Contribute in strategic teams
 - Responsible for operations in two affiliates
 - Responsible for personnel management, managing 70 Fte's
 - Preparing budget and long-term planning
- 9/1997 – 8/2000 Company: Hotel-Restaurant Ibis Tilburg, 3-star, 72 rooms – 72% occupancy, 5 seminar rooms
Function: Hotel manager
Contents of the job:
 - Managing management team
 - Preparing budget plans
 - Preparing management reports
 - Contribute in strategic teams
 - Responsible for operations in two affiliates
 - Responsible for personnel management
 - Preparing budget and long-term planning
- 6/1996 – 9/1997 Company: Novotel Benelux (15 hotels)
Function: Chargé de mission en restauration
Contents of the job:
 - Menu-engineering
 - project GMP, GPR
 - Organisation of animations
 - Organisation of meetings for chief-cooks and restaurant & conference managers
 - Quality control
 - Coordination of competitions for the chief-cooks, barmen and restaurant-teams
- 1/1994 – 6/1996 Company: Hotel-Restaurant Ibis, Schiphol, 3-star, 640 rooms – 85% occupancy, 6 seminar rooms
Function: F&B Manager
Contents of the job:
 - Member of the management-team and F&B comity of the region Rhein-Holland and comity de la restauration d'Ibis Europe
 - Managing 45 fte's
 - Responsible for Quality Control, budgeting, etc
- 6/1992 – 12/1993 Company: Mövenpick Cadett Hotel 's Hertogenbosch, 4-star, 120 rooms, 5 seminar rooms
Function: F&B Manager and cook
Contents of the job:
 - Implementation new restaurant concept.
 - Managing 25 fte's
 - Responsible for Quality Control, budgeting, etc
- 9/1990 – 5/1992 Company: Hotel CH-Fürigen, 4-star, 80 rooms, 10 seminar and banqueting rooms
Function: Deputy General Manager
Contents of the job:
 - Managing management team
 - Preparing budget plans
 - Preparing management reports
 - Contribute in strategic teams
 - Responsible for operations in two affiliates
 - Responsible for personnel management
 - Preparing budget and long-term planning
- 8/1987 – 8/1990 Company: Panorama Hotel CH-Feusisberg, 4-star, 100 rooms, 10 seminar and banqueting rooms
Function: Front Office Manager
- 7/1983 – 07/1987 divers operational functions in different restaurant / hotels in Switzerland